

FIXING PROBLEMS

Are you a fixer? Are you practical, diplomatic, flexible and authoritative? If so you've got a job because employers need staff who can fix problems.

1 THE GREAT NEWS IS THAT YOU DON'T NEED A QUALIFICATION TO HAVE A FIXER ATTITUDE!

Four words every boss loves to hear





In pairs come up with 7 traits (the habits and characteristics) of someone who is a fixer?

1	2	3	4
5	6	7	8

Now put them in the order you think is most important
 There are no right and wrong answers – they will be different for different people)

2 WHAT'S THE OPPOSITE OF A FIXER?

In the table below write your 8 qualities of a fixer and then think of what is the opposite? We've also put some other characteristics that fixers can have. (Remember not all fixers have all of these!)

A fixer is someone who	VS	?
		
1	VS	
2	VS	
3	VS	
4	VS	
5	VS	
6	VS	
7	VS	
8	VS	
Offers solutions	VS	
Is hopeful	VS	
Is positive	VS	
Can make decisions	VS	
Can work with others	VS	
Confident	VS	
Persistent	VS	
Good listener	VS	
Assertive	VS	

- Who do you know who is a fixer?
- What do you especially value about them?
- What can you learn from them?



3 What are you going to try to fix in the next week ?



In pairs think of 3 positive things you could do this week to help you have a fixer attitude.

- 1
- 2
- 3

What could you put on a CV which shows a potential employer that you are able to get things fixed and demonstrate that you have a positive attitude?